

Public Toilet Report for Alice Park Trust Committee

Prepared by Ian Valentine, Operations Manager.

6th January 2026

Below are the usage figures for the years 2024 and 2025 there are bizarrely no patterns

Although, discounting December we have had 2273 more uses in 2025 to 2024, some of the busier times may be linked to events within the park.

This gives a feel that the park is becoming more popular

2024/2025 Usage Stats				
2024			2025	
Month	Uses		Month	Uses
January	593		January	933
February	947		February	752
March	686		March	923
April	1230		April	1721
May	1206		May	1237
June	1632		June	1591
July	2088		July	1759
August	2148		August	2629
September	1570		September	1597
October	1060		October	2016
November	953		November	1228
December	849		December	TBC
Total	14113		Total	16386

Healthmatic have been consulted regarding the installation of the defibrillator and use of electricity for this, they are happy to support this and as the cost of electric is negligible. They wouldn't worry about any reimbursement

We have had the following issues reported, all vandalism and anti-social behaviour

Date added	Completed Date	General Detail	Special Detail	Actions	Activity Type
10/11/2025	10/11/2025	Needle wrapped in tin foil, it is the sharps bin but can be seen as it has not been put fully in the bin.	Reported by a member of staff at Alice Park Cafe 10/11/25 14:40	Sharps will be dealt with by the cleaner.	Anti social behaviour
08/12/2025	10/12/2025	Reporting heavy drug usage evidence. x Syringes and 2 x Vials.	Reported 06/12/25 09:21.	This was reported by myself and pete all needles placed in needle box's and site wiped down	Anti social behaviour
14/11/2025	15/11/2025	Heavy drug usage, syringes found.	Reported 14/11/25 12:15.	Was called by Alice park to attend as they had identified a drug user covert photos taken and police informed we took syringes and placed in a needle bin we gave them some training on how to pick up needles and dispose of them left them as all needle bin with more advise	Anti social behaviour
27/10/2025	27/10/2025	6 wrapped syringes found in the toilet block.	Photo evidence held within the BaNES service contract folder.Reported by the Area Supervisor.		Anti social behaviour
17/10/2024	24/09/2025	Nayax has been smashed, Porthole glass has been smashed.	Reported 17/10/24 09:04. Crime reference 5234274760.	Porthole and nayax replaced.	Vandalism
28/04/2025	29/04/2025	A lollipop stick has been put into the validator damaging it. Unit has been made card only until they can replace the required part.	Reported 26/04/25 13:06.	Waiting on required part toilet still in operation	Vandalism

Date added	Completed Date	General Detail	Special Detail	Actions	Activity Type
14/11/2024	15/11/2024	Porthole has been installed.	Ordered and installed by the team.	Team bath installed the new porthole photo evidence sent to office from my personal email	Vandalism
30/09/2024	01/10/2024	The pricing sign has been ripped off the door.	Reported by Steve over the weekend.	This was done on purpose due to person\'s unknown showing the brush strokes in paint work Pete willow has replaced the pricing sign	Vandalism
04/03/2024	03/06/2024	Vandalism resulting in exposed electrical wires where the extractor fans were - both cubicles	Unit has been closed pending rectification work. Crime reference number to follow. Reported to BANES Council (Lisa Gore)		Vandalism
19/02/2024	03/06/2024	Steve and Heather reported that someone has smashed the vent off the wall and pulled apart the toilet roll holder.	These needs to be replaced.	Cleaning contract fixed problem.	Vandalism
05/03/2024	07/03/2024	Two extractor fans have been ripped off the wall and wires are exposed. The toilet is currently shutdown due to a risk to the public.	Peter to attend on Thursday.BA1 7BL	Fitted new extraction fans and night latch both now back in service.	Vandalism

Following are three suggested sign templates to be displayed on the toilets, I am happy to take one of these forward or if you would like one of your own, please let me know.

1

These public toilets cost the
Alice Park Trust Committee
£17,805 annually to keep open and operate
Please treat them with respect as vandalism and
anti-social behaviour will incur an additional cost
meaning there will be less to spend on the rest of
the parks facilities

The annual cost to keep these public toilets open and maintained is £17,805, funded by the Alice Park Trust Committee. We kindly ask all visitors to respect these facilities. Acts of vandalism or anti-social behaviour not only increase operating costs but also reduce the funds available for other improvements and amenities across the park. Please help us keep Alice Park welcoming and well-resourced for everyone

It costs £17,805 a year
to keep these toilets
open.

Please respect them

Vandalism means less
funding for other park
improvements.